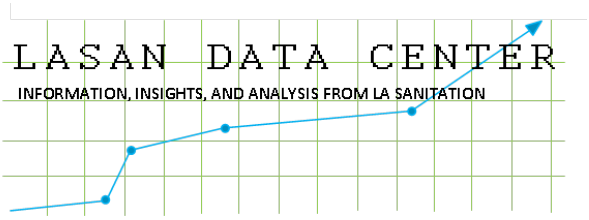

August 9, 2019

This week, CSLA reporting includes closed data through August 2, 2019. In the past 2 days, LASAN CSLA teams have responded to 190 Illegal Dumping service requests and 286 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 75,643 calls for service with an average wait time of 6 minutes and 5 seconds.